

## **Kangaroo Cabs Privacy Policy Statement**

**(Important:** In the below statement 'Company' refers to **Kangaroo Cabs Private Limited** who holds the sole ownership of the Kangaroo Cabs Mobile Application. 'User' refers to those who have downloaded and registered the app through vendors Google Play Store, Apple App Store and Windows Marketplace.)

### **User Privacy Policy:**

All Users who uses the services made available through the platform are liable for the below terms and conditions submitted by the Company. Duly note that the Owner possess sole authority in changing the clauses of the below attachment with or without alerting the User.

- All vehicles running under the Kangaroo Cabs Mobile Application are liable and answerable to the Company; hence all complaints and compliments regarding the services offered through the app should be reported to the company.
- In case of a legal complaint on a Driver/ Vehicle Owner, the User possesses the sole right in taking legal action against the Driver/ Vehicle Owner. The Company will however, assist with Driver/ Vehicle Owner if or when proper legal documentation is provided through the proper authorities.
- Company holds sole responsibility in any and all developments, changes, amendments and terminations within the mobile applications with or without prior notice to the Users.
- User possesses the right to complain, complement and make suggestions on the service provided through the mobile application itself or by contacting the Company provided contact information.
- The mobile application will require a standard set of application access to several features on the Users' device, and the User would have to provide access to all requested features in order for the mobile application to function on the installed device. All the required application access requests are provided below I detail for further reference\*.
- Company holds the right in collecting any and every information User has transmitted through the mobile application, related to the services provided through the mobile application, and the information collected will be held at sole discretion between the Company and the particular User.

- User possesses the right to decline the service if the Vehicle/Driver dispatched through the mobile application does not correspond to the dispatch information displayed in the mobile application.
- Company possesses the rights to push necessary updates in order for the seamless functioning of the mobile application. User should download and install the updates in order to continue using the service.

**\*Application Access:**

Kangaroo Cabs Mobile Application requires the following permissions in order for the app to function properly:

- **Location Information** : We collect precise location data such as user pick up and drop location which is needed by chauffeurs to reach user location. We may also collect the precise location of your device when the app is running in the foreground or background.
- **Phone Call** : Our App has facilitate communications between Passengers and Drivers Via Phone call. Also able contact the support hotline through the app. We didn't receive any call data make between passenger and chauffeur.
- **SMS** : Our android app uses read SMS permission to read confirmation PIN which is sent from our SMS gateway.
- **Contacts** : In order to add an emergency contact and to share ETA.
- **Device Information**: We may collect information about your mobile device, for example, IMEI no, hardware model, operating system and version, notification identifiers and serial number.